

2009-2010 Performance Measures and Standards North Carolina Community College System

All 8 measures are required for accountability
The most recent data is from NCCCS 2011 Critical Success Factors

Progress of Basic Skills Students

- __ Composite Measure
 - progressing within level
 - completing level entered or predetermined goal
 - completing level and advancing to next level
- __ Data Source: LEIS
- __ Standard: 75% SCC Performance: 74%

Progress of College Transfer Students After Transfer

- __ Percent of overall GPA of 2.0 + after one academic year at UNC institution.
- __ Data Source: UNC/GA Transfer Student Performance Report
- __ Standard: 87% SCC Performance: 85%

Passing Rates for Licensure & Certification Exams

- __ Passing rates-first time test takers
- __ Data Source: Licensing Agencies
- __ Standard: Aggregate Institutional Passing Rate of 86%
 SCC Performance: 89%

Passing Rates of Students in Developmental Classes

- __ Passing rates for all courses coded as developmental
- __ Data Source: Data Warehouse
- __ Standard: 78% SCC Performance: 78%

Success Rate of Developmental Students in Subsequent College-Level Courses

- __ Pass rates in courses with developmental prerequisites of students who took a developmental English, mathematics, and/or reading course
- __ Data Source: Data Warehouse
- __ Standard: 88% SCC Performance: 90%

Curriculum Student Retention, Transfer, & Graduation

- __ Composite Measure: graduation rate, transfer, and retention rate
- __ Data Source: Enrolled students tracked fall to fall; this number divided by number in initial cohort = percentage reported
- __ Standard: 68% SCC Performance: 66%

Student Satisfaction/Completers and Non-Completers

- __ Satisfaction with quality of college programs
- __ Data Source: College Survey
- __ Standard: 96% SCC Performance: 98%

Business & Industry Satisfaction with Services Provided

- __ Client Satisfaction
- __ Data Source: System Office Survey each February
- __ Standard: 95% SCC Performance: 93%